



LEGAL NOTICE

All information and recommendations, and all hypertext links and/or any other computer links available on this Web server are offered in utmost good faith. This information is believed to be correct as of the date you view it, however OPASA makes no representations or warranties as to the completeness or accuracy of any of this information. You assume the entire risk of relying on this information.

This information is supplied to you on the condition that you or any other person receiving this information will make their own determination as to its suitability for any purpose prior to any use of this information. In no event will OPASA be responsible for damages of any nature whatsoever resulting from the use or reliance upon this information or any product referred to in this information.

This information is not to be construed as recommendations to use any information, product, process, equipment, or formulation that conflicts with any patent, copyright, or trademark, and OPASA makes no representation or warranty, express or implied, that any use of this information will not infringe on any patent, copyright or trademark.

OPASA categorically reject any interpretation which tends to assimilate the content of its Web sites with offers of purchase or incitement to purchase shares or other securities, whether listed or non-listed, of OPASA, or any one of its member companies

No representations or warranties, either expressed or implied, of merchantability, fitness for a particular purpose or use or of any other nature are made with respect to this information or to any product referred to in this information.

No undertaking is made under any circumstances by OPASA or its member companies to update or correct information distributed on Internet or on their Web servers. Also, OPASA reserves the right to alter or correct the content of its site at any time without notice.

Member companies of OPASA have their own legal existence and have independent legal personality.

INTELLECTUAL PROPERTY

Copyright

All the information on this Web server (documents contained on the site and all elements created for the site) are the property of OPASA and are governed by copyright laws at the time they are made available to the public on this Web server. Copies of documents contained on this site can only be made for information purposes, and solely for strictly private use. No licence and no right other than the right of site viewing is granted to any person in respect of intellectual property rights. Reproduction of site documents is authorized solely for informative purposes and for personal, private use: any reproduction and any use of copies made for other purposes is expressly forbidden.

Commitment of the user

Each visitor to the OPASA site, who provides information to OPASA grants OPASA full transfer rights relevant to such information, and authorizes OPASA to make use thereof as it deems fit. The information provided by our visitors will be considered as non-confidential and must be accurate, lawful and non-detrimental to third party interests. Visitors are deemed to have taken note of the above warning and undertake to take heed of each of these recommendations.

Hypertext links

In no event will OPASA or its subsidiaries and affiliates be responsible for the content of the sites it links to. OPASA or its subsidiaries and affiliates have no editorial control over those sites. These links are made available as a service to users of the OPASA Website.

PERSONAL DATA PROTECTION POLICY

We use cookies and other trackers with the aim of providing, analysing and improving your user experience. You can change your cookie settings at any time by clicking on the "Manage my cookies" button. By clicking on the "Accept" button, you agree that we may store all cookies on your device.

By connecting to the website you acknowledge you have read, understood and accepted the personal data protection policy below without limitation or reservation.

This Policy is intended to inform you of the rights and freedoms you can exercise with regard to our use of your personal data. It also describes the measures we have implemented to protect them.

OPASA is responsible for processing personal data concerning the management of the website. Processing is in accordance with the Personal Data Protection Act and has been covered by previous formalities.

PURPOSE OF PROCESSING AND TYPES OF DATA COLLECTED

When visiting the website you may provide us with personal data such as your surname and first name, to benefit from the services offered. We can in particular collect some of your personal data for external communication purposes such as answering your requests for information and better understanding your expectations. In our online forms, compulsory fields are marked with an asterisk. If you do not answer the compulsory questions we will not be able to provide you with the requested service. Your personal data is not subsequently processed in any manner that is incompatible with the purpose described above or in the collection forms. They are only stored for the requisite amount of time needed to fulfil these purposes.

DATA RECIPIENTS

Your personal data may be disclosed only to specific departments tasked with processing or subsidiaries directly or indirectly owned or to specific partners, independent distributors or sub-contractors for analysis and survey purposes. Furthermore, if you submit a comment intended to be posted on line, we may publish some of your personal data on the website. Given the characteristics of the Internet, i.e., free capture of broadcast information and the difficulty, or even the impossibility, of monitoring usage by third parties, we inform you that you can stop such distribution by contacting us, as indicated in article 5 below. The Data Controller transfers personal data in accordance with applicable laws.

SECURITY AND CONFIDENTIALITY OF YOUR DATA

We implement the appropriate measures to ensure the security and confidentiality of your personal data and in particular to prevent them from being altered, damaged or accessed by unauthorised third parties.

MANAGEMENT OF COOKIES

4.1 Principles

4.1.1 When you visit the Website, a 'cookie' may be installed in your computer. A cookie is a file that records information concerning your browsing of the Website from that computer (e.g. visited pages, date and time of browsing, viewed links) and will facilitate your visits by making it easier and faster for you to identify yourself to access your target pages.

4.1.2 You can delete cookies installed on your computer at any time and prevent new cookies being saved and receive notification before installation of a new cookie by configuring your browser software. Please refer to the help section of your browser software for more information on how to activate and deactivate these functions and refer to the browser's "types of cookies, cookies, statistics, settings".

4.1.3 Please note that you may not benefit from some of our services if you uninstall a cookie or prevent cookies from being installed on your machine.

4.2 Types of cookies, cookies and statistics and settings

4.2.1 Cookies installed on your server when you surf on the website are cookies which exclusively aim at enabling or facilitating communication through electronic means or which are strictly necessary for the provision of services you require (languages cookies, identify cookies...) or statistics cookies or other cookies under the following conditions.

4.2.2 When cookies require your prior consent to the installation, you are asked through the banner displayed on the front page, stating that the pursuit of the navigation on the website means your acceptance.

4.2.3 Statistics Cookies enable us to measure the number of visits, the number of page views and the activity of visitors on the website, including their return rate. In that case, a statistical tool creates a cookie with a unique identifier, which will be stored for a maximum of 7 months.

4.2.4 Your IP address is also connected to determine from where you connect. It is immediately rendered anonymous when you leave the Website, which prevents your identification as a physical person. The statistic data concerning the site traffic is first collected by the service provider and then returned to the data controller in an aggregated and anonymous format, through a web interface that only the data controller can access.

4.2.5 This data will not be transferred to third parties or used for another purpose.

4.3 How can you delete, be informed about the installation of new cookies?

4.3.1 How can you delete cookies file already installed on your computer?

- (a) Go to your workstation
- (b) Select C:\ the "Windows file"
- (c) Open the "temporary internet Files" file
- (d) Select all the files (CTL A)
- (e) Choose the option "delete"

4.3.2 How can you refuse or can you be informed of setup of all the cookies files?

- (a) Surfing with Internet Explorer 5 (Microsoft): choose "Tools", "Internet Options", "Security", "Customise the level", in the rolling menu, click on, "authorize cookies on your computer", choose "ask for", to be informed or deactivate so as to refuse all the cookies
- (b) Surfing with Internet Explorer 6, 7 or 8(Microsoft): Click on "Tools", "Internet Options", "Confidentiality", then the level you want to apply.

- (c) Surfing with Firefox: Click on “Tools”, “Options”. In “Privacy” uncheck “Accept cookies”.
- (d) Surfing with Google Chrome: Click on “Customise and Control Google Chrome”, click on “Settings”. In “Confidentiality”, click “Content Settings”, and tick “Block cookies and data from third parties websites”.

YOUR RIGHTS

In accordance with the Personal Data Protection Act, you have a right to access, query, modify, rectify or delete your personal data. You can obtain disclosure of your personal data in a usable format. You can also object to the processing and circulation of your personal data. The company reserves the right to reject any request it deems inappropriate. In accordance with law in force, you have a right of formal consent to sales canvassing via e-mail, fax or automatic caller.

If you wish to exercise these rights or obtain other information, please send your request to info@opasa.co.za or by post to the following address:

OPASA
3rd Floor – Tygervalley Chambers 2
27 Willie van Schoor Avenue
Bellville
7530